

Customer Identification Form

This form is only to be used for face-to-face in person interviews conducted in Australia.

SECTION 1 - DETAILS OF CUSTOMER

Full Name

Date of Birth

SECTION 2 - DETAILS OF LOAN APPLICATION

(a) For Purchases:

(i) Does the full name on the identification document match the full name on the application and contract of sale?

☐ Yes ☐ No

If answered 'yes' to the question in (a), proceed to Section 3.

If answered 'no' to the question in (a), proceed to Section 4 (2+ identification documents).

(b) For Refinances / Certificate of Title held by the customer:

(i) Does the full name on the identification document match the full name on the application and certificate of title?

☐ Yes ☐ No

(ii) Does the certificate of title currently have a registered mortgage?

☐ Yes ☐ No

(iii) If the application has a cash out component, is the cash out amount less than \$100,000.00? (Select 'yes' if no cash out is applicable).

☐ Yes ☐ No

If answered 'yes' to all of the questions in (b), proceed to Section 3.

If answered 'no' to any of the questions in (b), proceed to Section 4 (2+ identification documents).

If unsure, it is recommended to proceed to Section 4 (2+ identification documents) to avoid further information/document requests.

SECTION 3 - DETAILS OF 1x IDENTIFICATION DOCUMENT

IMPORTANT:

- All documents produced must be current, except an Australian passport which can be expired within the last 2 years
- If documents are not written in English, an original English translation must be provided by NAATI.

Customer to produce **ONE** of the following which must include FULL name (including all middle names), date of birth, photograph, expiry date:

- ☐ Australian passport
- ☐ Australian licence (note that not all driver licenses include all middle names)
- ☐ Australian proof of age card
- ☐ Foreign passport

Proceed to Section 5.

IMPORTANT: Pepper Money may request for additional identification documents.

SECTION 4 - DETAILS OF MINIMUM 2x IDENTIFICATION DOCUMENTS

IMPORTANT:

- All documents produced must be current, except an Australian passport which can be expired within the last 2 years
- If documents are not written in English, an original English translation must be provided by NAATI.

Customer to produce identification documents to meet one of the following categories:

MINIMUM DOCUMENT REQUIREMENTS			
<input type="checkbox"/> 1	Australian Passport or foreign passport plus Australian driver licence or Photo Card plus change of name or marriage certificate if necessary	<input type="checkbox"/> 3	Australian driver licence or Photo Card plus full birth certificate or citizenship certificate or descent certificate plus Medicare or Centrelink or Department of Veterans' Affairs card plus change of name or marriage certificate if necessary
<input type="checkbox"/> 2	Australian Passport or foreign passport plus full birth certificate or citizenship certificate or descent certificate plus Medicare or Centrelink or Department of Veterans' Affairs card plus change of name or marriage certificate if necessary	<input type="checkbox"/> 4	Australian Passport or foreign passport plus another form of government issued photographic identity document plus change of name or marriage certificate if necessary OR Australian Passport or foreign passport plus full birth certificate plus another form of government issued identity document plus change of name or marriage certificate if necessary

Proceed to Section 5.

IMPORTANT: Pepper Money may request for additional identification documents.

SECTION 5 - BROKER DECLARATION

I, being a Pepper Money accredited mortgage broker, acknowledge and confirm that:

(a) I met the customer in a face to face in person meeting on at

(b) The identification document/s relate to the customer; and

(c) The original identification document/s as selected in Section 3 or 4 was produced to me; and

(d) Clear copies of the original identification document/s are attached to this declaration; and

(e) The customer appeared to have similar facial characteristics to the person in the photograph/s presented on the original identification documents/s; and

(f) The customer speaks and understand English fluently. If not, the interview was conducted in

Broker Name

Contact Number

Broker Signature

Date